



JABRA BUSINESS SOLUTIONS

BRINGING TELEPHONY INVESTMENTS TO LIFE

ANC
ON

Jabra[®]

MAKING LIFE SOUND BETTER

Connecting people is only the beginning. Since the day we designed our first headset we've been combining the latest audio technology with the greatest Scandinavian design. We're delivering superb sound, quality and comfort with every single product we manufacture – without exception.

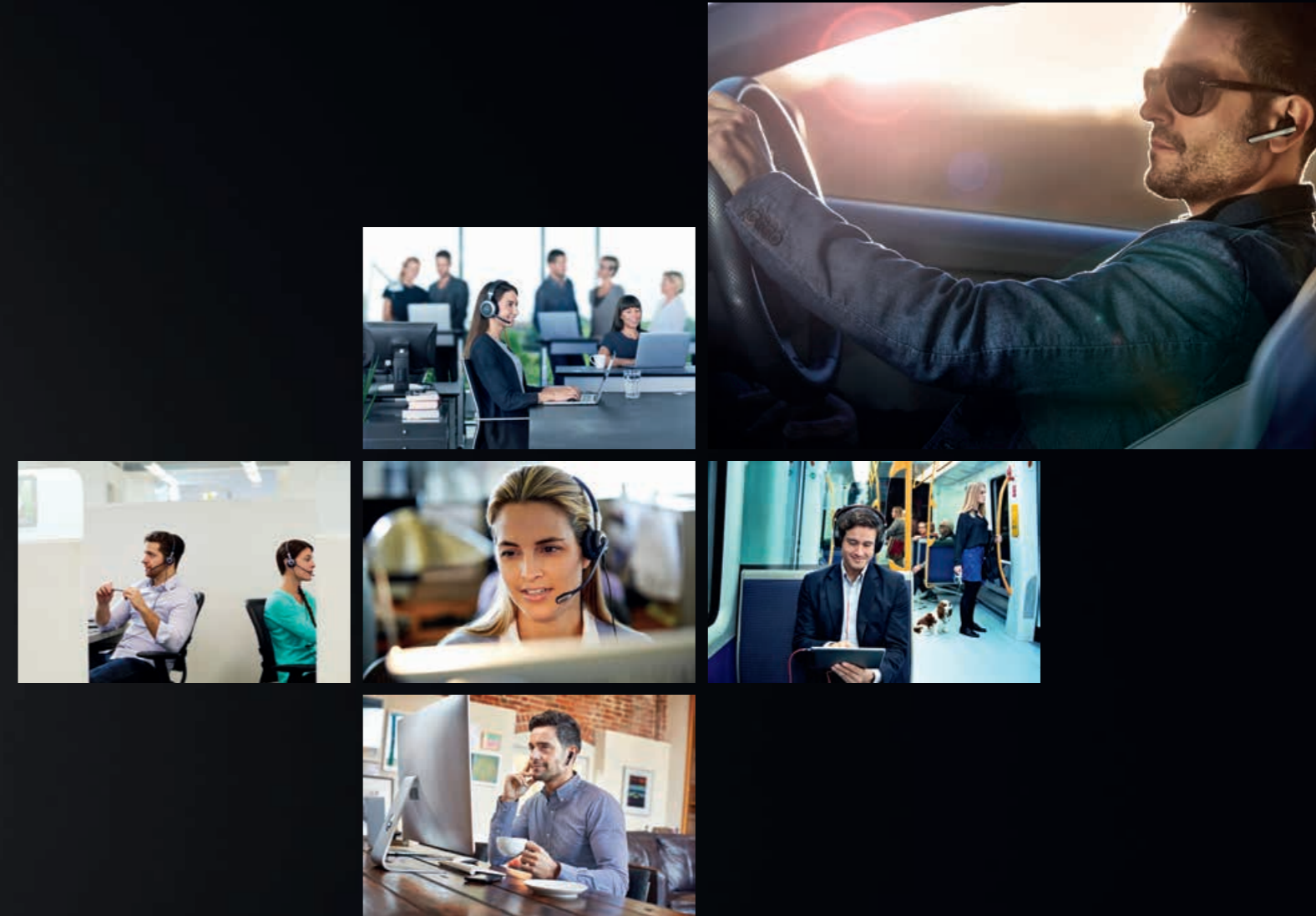
Empowering people through communication and technology is simple. You build on the innovative, 146 years tradition of GN Store Nord, refine it with the audiological expertise of GN ReSound and then concentrate all of your energy on developing, manufacturing and marketing some of the world's best-selling communication solutions for the world's best companies.

So whether your priority is optimal sound in a busy contact center, crystal clear wireless calls in the office or reliability on the road.



TABLE OF CONTENTS

JABRA HEADSET TECHNOLOGY	6
JABRA SOFTWARE SOLUTIONS	7
UNIFIED COMMUNICATIONS	8
STRATEGIC ALLIANCES	9
THE POWER OF A JABRA HEADSET	10
CHOOSE THE RIGHT SOLUTION	11
PRODUCT SELECTOR	12
WIRELESS HEADSETS	13
CORDED HEADSETS	21
JABRA LINK MOBILE	23
SPEAKERPHONE	28
HANDSETS	31
ACCESSORIES	32
COMPARE PRODUCTS	36



QUALITY AS STANDARD JABRA HEADSET TECHNOLOGY

UC Plug-and-Play

Intuitive call control and seamless connection to all leading UC applications and softphones. Easy to set up and easy to use. You're free from any installation expertise or extensive training requirement.

Secure Wireless Calls

All wireless office headsets encrypt the signal between the headset and the base digitally. That's guaranteed confidentiality and peace of mind when you need your privacy.

High Durability

Reliable and built to last. Every headset is subject to extensive testing, everything from cable flexing over boom arm rotations to acoustic tests. Durability cuts costs and saves time.

Remote Call Control (RCC)

RCC gives you call control with your wireless headset from your desk phone, using either an Electronic Hook Switch (EHS) cable or a mechanical handset lifter (Jabra GN1000).

Optimized for Skype for Business

The vast majority of Jabra products come in standard variants or variants that have been optimized for Microsoft.

DECT vs. Bluetooth® Technology

DECT – Best possible range and density performance.

Bluetooth – When mobility with one solution, in and outside of the office, is a key need.

HEADSET	Bluetooth	DECT
Connection (in the office)	Deskphone Softphone Mobile phone	Deskphone Softphone Mobile phone
Connection (outside the office)	Softphone Mobile phone	Not possible
Range (up to)	100m/300ft	150m/450ft
Talk time (up to)	12h	10h
Standby time (up to)	360h	46h
Channels available	79	120
Density recommendations (up to)	25 units (all Bluetooth)	80 units (all DECT)
Sound quality	Wideband Narrowband Hi-fi (A2DP)	Wideband Narrowband

AUDIO QUALITY

Clear Sound

Clear sound is important for call efficiency and accuracy, and providing superior service. Digital Signal Processing (DSP) technology optimizes sound performance by filtering out distracting background noise, reducing call handling times and and potential misunderstandings.

HD Voice – Wideband audio

Enjoy high-definition sound with HD Voice and get crystal clear, intelligible communication. You get life-like, vibrant conversations that let you focus on the content of the call instead of struggling to hear the person on the other end of the line.

NOISE CANCELATION

Noise Blackout™

Jabra Noise Blackout technology eliminates disturbing background noise such as wind, surrounding conversations or traffic to enhance your voice. So you can now talk freely without even raising your voice.

Noise Cancellation

Choose between different noise canceling microphones that filter out unwanted background noise. Great for use in noisier, open office environments.

Wind Noise Protection

Wind Noise Protection enables you to keep the thread of your conversation in open air environments without any interference. Walk, bike, run, work outside and talk with no need to raise your voice or shout to be heard.

HEARING PROTECTION

PeakStop™

PeakStop technology, included with all Jabra headsets, immediately removes potentially harmful loud sounds or tones before they reach your ears and keep the sound level within a safe range to protect your hearing.

SafeTone™

SafeTone technology, included with selected Jabra headsets, protects your hearing by cutting off sudden loud noises and maintaining a safe average sound level throughout the day – meeting EU noise at work compliance and NA recommendations.

For more information please visit jabra.com/hearingprotection

COMFORT

Different Wearing Styles

Most Jabra headsets have a choice of up to three different wearing styles for the most comfortable and customizable fit.

Mono or Duo Speaker

Depending on your work environment or simply your personal preference, for many of our headsets, you can choose between mono (one) and duo (two) speakers.

COMPLETE CONTROL COMPLETE SOLUTIONS JABRA SOFTWARE



JABRA DIRECT FOR WINDOWS

A feature rich integrated software solution for your headsets. Manage firmware and software updates to:

- Facilitate Headset Adoption
- Reduce IT time spent on Headset Deployment
- Optimise the Customer Conversation Experience

All in one user friendly interface.

Download it free today at JABRA.COM/DIRECT



JABRA PC SUITE FOR MAC

Get your Mac and softphone speaking the same language

- Easy softphone integration with remote call control
- Answer/end softphone calls from your Jabra headset
- Keep your headset and software up-to-date

For Jabra PC Suite compatibility, visit JABRA.COM/PCSUITE



JABRA CONNECT

The smartphone app for iOS and Android that puts your bluetooth customisation in the palm of your hand

- Switch seamlessly between calls on your smartphone or PC softphone
- Easy pairing of Bluetooth® devices
- Configure your headset via app
- Check your headset battery level

For Jabra headset compatibility, visit JABRA.COM/CONNECT



JABRA XPRESS™

The ideal way to install, deploy and remotely manage any number of headsets within your organisation. Jabra Xpress offers a simple MSI file download from Jabra.com to import all your software, firmware and IT policy updates and remotely deploy them to each and every headset - at a time that suits you and your end users.

- Secure
- Flexible
- Futureproof

Take the easy way, and download Jabra Xpress today at JABRA.COM/XPRESS

UNIFIED COMMUNICATIONS

In organizations all over the world, Unified Communications (UC) solutions are reducing IT, telephony and travel costs while enhancing productivity. In a survey of over 300 companies, Jabra together with researchers Frost & Sullivan, discovered that nearly 80% realized a return on investment within the first year of implementation.

UC integrates telephony, audio and video, email and instant messaging in a shared user interface. A presence indicator, connected to applications such as your calendar and email, provides real time status and availability updates to colleagues.

Your UC headset choice should be a consideration from the very beginning – a headset that has been configured to provide seamless integration with leading UC and VoIP platforms; optimized for your telephony environment. The perfect headset not only brings perfect harmony to your UC solution from day one but ensures your investment is fully utilized all the way to where it counts – when your customer is on the other line.

PERFECTION IN PARTNERSHIP STRATEGIC ALLIANCES

Jabra has established strategic alliances with key players with smartphone, desk phone and UC softphone applications. This results in the development of truly compatible and integrated solutions tailored for your environment. Jabra continues to provide rivaled telephony solutions with superior plug and play end user experience, whilst requiring minimal training or support.



CONNECTING MORE THAN CALLS THE POWER OF A JABRA HEADSET

CUTTING COSTS AND TAKING BACK TIME

The advantages of a headset can seem obvious, but utilizing the perfect headset solution and optimizing its use for the right environment and end user, paves the way for entirely new benefits. The right headset will be comfortable to wear and allow the end user to focus on the important task in hand - the conversation with the customer. Jabra headsets are designed for contact centre workers and knowledge office workers alike. We have a variety of wearing styles and designs to suit all markets, with enhanced features to suit every kind of end user preference. Combine this with our Jabra software solutions - Direct and Xpress- and you have a truly unique, personalised experience. Jabra headsets have superior leatherette cushioning and up to 3 way wearing styles to suit office and end user working environments. When in use an integrated busy light on the Evolve series ear cups will signal to co-workers that you are on a call - to help reduce interruption. Now that is smart working. We estimate, from the results of four separate studies, that using a headset can save 7.5 minutes out of every hour.

LIBERATE THE OFFICE

The office environment is changing. It's faster, it's flexible and it's more demanding than ever. Specialized technology in every headset keeps you on top whether you're on a desk phone, softphone, mobile phone or anything in between.

Read on to discover the range of Bluetooth, wireless and USB corded headsets to suit your office environment and employee working style. Jabra also has a range of Speakerphones dedicated to help turn any room into a Conference room. Read on to discover more.

REFINE THE CONTACT CENTER

Plug and play capabilities, HD Voice/wideband sound and noise canceling technology provide optimal working conditions for you and optimal audio for your customers and end users.

Use our useful product selector and our product compatibility guide to help you see which Jabra solution is best for your current and future telephony environment.

DESIGNED FOR DIFFERENT NEEDS CHOOSE THE RIGHT SOLUTION

When you're looking for the perfect headset, there are things you need to consider.

WHERE ARE YOU WORKING?



AT OFFICE DESK

You spend most of your time in the office, at the desk and on the phone.



AROUND THE OFFICE

You spend more time in the office than on the road but you need freedom in the office to perform.



ON THE GO

You spend more time on the move and you need to be able to work from anywhere.

WHAT DO YOU WANT TO CONNECT TO?

You'll need to consider your connectivity needs to make sure your headset solution is compatible with your phone system. You can always contact a Jabra reseller if you need more advice.



TRADITIONAL DESK PHONE



SOFTPHONE/VOIP



MOBILE PHONE



TABLET



MULTIPLE DEVICES

HOW NOISY IS YOUR WORK ENVIRONMENT?

Whether it's a little chatter in the background or a colleague sitting right beside you, the right speakers help you get the most out of your calls while the right microphone delivers quality audio on the other end - where it really counts.



LOW NOISE

Omni-directional microphones pick up sound from any direction and block ambient and surrounding noise. Fine for the traditional, low-noise office.



AVERAGE NOISE

Noise canceling microphones and a mono speaker reduce unwanted background noise while ensuring you're still aware of your surroundings. Great for use in noisier, open office environments.



HIGH NOISE

Noise/ultra noise canceling microphones combined with duo speakers filter aggressive noise and can block the sound of someone sitting right beside you. Perfect for very noisy, distracting environments.

WIRELESS OR CORDED?



WIRELESS HEADSET SOLUTIONS

Great if you want to move away from the desk or just a streamlined, cordless headset design.



CORDED HEADSET SOLUTIONS

Perfect if you only work at your desk and you want the best possible audio quality in one or both ears.

PRODUCT SELECTOR

RIGHT FROM THE START

Follow this simple chart to discover some of the products we think will match your needs.

WORK SPACE	CONNECT TO	ENVIRONMENT	WIRELESS/CORDED	WE RECOMMEND	PAGE
At office desk	Desk phone	High noise	Corded	Jabra BIZ 2300 Duo	25
			Wireless	Jabra BIZ 2400 II DUO	23
		Low to average noise	Corded	Jabra PRO 9450/9460 Duo	15
			Corded	Jabra BIZ 2300 Mono	25
			Wireless	Jabra EVOLVE Series	27
			Wireless	Jabra BIZ 2400 II Mono	23
	Mobile and softphone	High noise	Wireless	Jabra Evolve 65	27
			Wireless	Jabra PRO 920/925	16
		Low to average noise	Wireless	Jabra PRO 9450/9460 Mono	15
			Corded	Jabra BIZ 2300 USB Duo	25
			Wireless	Jabra BIZ 2400 II USB Duo	23
			Corded	Jabra PRO 9450/9460 Duo	15
Softphone	High noise	Corded	Corded	Jabra BIZ 2300 USB Duo	25
			Wireless	Jabra BIZ 2400 II USB Duo	23
		Low to average noise	Corded	Jabra PRO 9450/9460 Duo	15
			Corded	Jabra BIZ 2300 USB Mono	25
			Wireless	Jabra BIZ 2400 II USB Duo	23
			Wireless	Jabra UC VOICE series ¹	27
	Desk and softphone	High noise	Wireless	Jabra PRO 930/935	16
			Wireless	Jabra PRO 9450/9460 Mono	15
		Low to average noise	Corded	Jabra PRO 9450/9460 Duo	15
			Wireless	Jabra BIZ 2400 USB Mono	23
			Wireless	Jabra PRO 9470	15
			Wireless	Jabra PRO 9465	15
Desk, mobile and softphone	High noise	Wireless	Jabra PRO 9470	15	
		Wireless	Jabra PRO 9465	15	
	Low to average noise	Wireless	Jabra PRO 9470	15	
		Wireless	Jabra PRO 9470	15	
		Wireless	Jabra PRO 9470	15	
		Wireless	Jabra PRO 9470	15	
Around the office	Desk phone	High noise	Wireless	Jabra PRO 9450/9460 Duo	15
			Wireless	Jabra PRO 920/925	16
		Low to average noise	Wireless	Jabra PRO 9450/9460 Mono	15
			Wireless	Jabra PRO 9450/9460 Duo	15
			Wireless	Jabra PRO 930/935	16
			Wireless	Jabra PRO 9450/9460 Mono	15
	Softphone	High noise	Wireless	Jabra PRO 9450/9460 Duo	15
			Wireless	Jabra PRO 930/935	16
		Low to average noise	Wireless	Jabra PRO 9450/9460 Mono	15
			Wireless	Jabra MOTION UC w. Travel & Charge Kit	19
			Wireless	Jabra PRO 9450/9460 Duo	15
			Wireless	Jabra PRO 9450/9460 Mono	15
Desk and softphone	High noise	Wireless	Jabra PRO 9450/9460 Duo	15	
		Wireless	Jabra PRO 9450/9460 Mono	15	
	Average noise	Wireless	Jabra PRO 9450/9460 Mono	15	
		Wireless	Jabra PRO 9465	15	
		Wireless	Jabra PRO 9465	15	
		Wireless	Jabra PRO 9470	15	
Desk, mobile and softphone	High noise	Wireless	Jabra PRO 9465	15	
		Wireless	Jabra PRO 9470	15	
	Low to average noise	Wireless	Jabra PRO 9470	15	
		Wireless	Jabra MOTION OFFICE	19	
		Wireless	Jabra MOTION OFFICE	19	
		Wireless	Jabra MOTION OFFICE	19	
On the go	Mobile and softphone	Wireless	Jabra MOTION UC	19	
		Wireless	Jabra STEALTH UC	17	
	Desk, mobile and softphone	Wireless	Jabra MOTION OFFICE	19	

¹Please see comparison table for full feature list.



WIRELESS HEADSETS WORK THE WAY YOU WANT – WHERE YOU WANT

With wireless hands free flexibility and superior high-quality audio, have the confidence to take each call whenever and wherever they happen.



FLEXIBILITY AROUND THE OFFICE


JABRA PRO™ 9400 SERIES

A stylish headset series that lets you take calls from your desk phone, softphone and your mobile phone¹


- Industry first wireless office headset with user-friendly touch screen for easy call management¹
- One wireless headset for your desk phone, mobile phone and softphone – simultaneously
- Crystal clear conversation even in noisy open plan offices
- Walk and talk up to 150 meters/450 feet from your desk
- Future-proof investment - free software upgrades available




Works with:



At office desk



Around the office



Desk phone, softphone, Mobile phone and tablet

The Jabra PRO 9400 series wireless headset is for knowledge workers who cannot afford to be out of touch. Roam up to 150 meters/450 feet away and still answer calls from your desk phone, mobile phone, or softphone application. Touch screen display makes configuration and call management easy. All with best-in-class noise cancellation, acoustic protection, and audio quality.

¹ Variant dependent

DO NOT DISTURB JABRA BUSYLIGHT

The Jabra Busylight helps you manage your personal workspace in an open office or hot desk environment where interruptions and distractions are high. Let your colleagues clearly see when you are on the phone: the indicator turns red when you're on a call and stops you from being interrupted.



JABRA PRO™ 9400 SERIES	JABRA PRO™ 9470	JABRA PRO™ 9465 Duo	JABRA PRO™ 9460 Duo	JABRA PRO™ 9460	JABRA PRO™ 9450	JABRA PRO™ 9450 Flex	JABRA PRO™ 9450 Duo
Connectivity	Desk phone Softphone Mobile phone Tablet	Desk phone Softphone Mobile phone Tablet	Desk phone Softphone	Desk phone Softphone	Desk phone Softphone	Desk phone Softphone	Desk phone Softphone
Office environment	Average noise	High noise	High noise	Average noise	Average noise	Average noise	High noise
Mono/Duo speaker	Mono	Duo	Duo	Mono	Mono	Mono	Duo
Microphone type	Midi	Flex	Flex	Flex	Midi	Flex	Flex
Touch screen	•	•	•	•			
Touch pad					•	•	•
Talk time	Up to 9 hours	Up to 10 hours	Up to 10 hours	Up to 10 hours	Up to 10 hours	Up to 10 hours	Up to 10 hours
Wearing style	Headband Earhook Neck band	Headband	Headband	Headband Earhook Neck band ²	Headband Earhook Neck band ²	Headband Earhook Neck band ²	Headband

² Optional

WIRELESS FOR EVERYONE JABRA PRO™ 900 SERIES

The lightweight wireless headset series, ready to use with desk phones or UC platforms

- Simple, intuitive design for fast user adoption
- Improves employee productivity
- Easy to deploy and manage
- Future-proof investment - free Jabra Direct software upgrades available
- Crystal clear audio



The Jabra PRO 900 series is a professional wireless headset designed for maximum performance. Now everyone in your office can take advantage of the added productivity and comfort that wireless convenience delivers. Simple, intuitive and high quality, all in one wireless solution.

JABRA PRO 900 SERIES	JABRA PRO 920	JABRA PRO 930	JABRA PRO 925 ²	JABRA PRO 935 ²
Wireless technology	DECT	DECT	Bluetooth NFC	Bluetooth NFC
Connectivity	Desk phone	Softphone	Desk phone Mobile phone Tablet	Softphone Mobile phone Tablet
Talk time	Up to 8 hours	Up to 8 hours	Up to 12 hours	Up to 12 hours
Range	Up to 120m/325ft	Up to 120m/325ft	Up to 100m/300ft	Up to 100m/300ft
Wearing style	Headband Earhook ¹ Neck band ¹	Headband Earhook ¹ Neck band ¹	Headband Earhook ¹ Neck band ¹	Headband Earhook ¹ Neck band ¹

¹ Optional

² 2G4 - single connectivity - variant available on select markets



With the investment in Microsoft Lync and our professional headsets, our telephony has really moved into the 21st century.”

Jan Zachø – Sector Chief of CPH’s IT and Infrastructure

REACHING NEW HEIGHTS COPENHAGEN AIRPORT

Copenhagen Airport (CPH) – one of the most modern airports in the world – has set the standard in many areas of international air travel. They needed the headset solution that delivered the same standard of excellence to their team that they were asking for in return. That’s why they chose Microsoft® Lync™ and Jabra headsets.

Read the full story at: JABRA.COM/CPH

FREEDOM TO DO MORE JABRA STEALTH UC

The smallest and most stylish Bluetooth® Mono headset in its class. Weighing just 7.9 grams, 0.28 ounces, The Stealth UC is so sleek and comfortable you will hardly notice you are wearing it.

- Compatible with any Bluetooth enabled device
- Certified Skype for Business ready
- Fully UC compatible
- True plug-and-play solution
- Up to 6 hours talk time



Jabra’s smallest, stylish bluetooth wireless headset with a UC compatible dongle to connect to you softphone or your smartphone when you’re away from your PC.

	JABRA STEALTH UC	JABRA STEALTH UC (MS)
Bluetooth version 4.0	•	•
Talk time up to	6 hrs	6 hrs
Standby time up to	10 days	10 days
Operating range mobile	10 m	10 m
Operating range pc (dongle)	30 m	30 m
USB Dongle	•	•
Easy Pairing	Supports NFC	Supports NFC
	Supports Auto Pairing	Supports Auto Pairing
Mute	•	•
Device can play music	•	•
Voice control	•	•
Voice guidance	•	•
Plug-and-play (fully UC optimized)	•	•
Supports wideband	•	•
Optimized for Microsoft Lync		•
Warranty	2 years	2 years

In the box

- Earhook Pack
- Eargel Pack
- USB dongle
- USB charger
- Car charger



JABRA MOTION™ SERIES



Built-in motion sensors react to your movements and different sound environments, enabling intuitive call control, unsurpassed battery performance and superior audio quality

- One headset for all your phones
- Easy and intuitive call control
- all-day talk time
- 100m/300ft wireless range
- Custom fit for optimal comfort
- Intelligent Volume Control adjusts call volume automatically
- Up to 8 hours talk time and 15 days stand-by
- Height adjustable and custom fit for optimal comfort
- Power Nap mode to save battery when not in use
- Busylight indicator lets people know you are on the phone

Works with:

Around the office

On the go

Desk phone, softphone, Mobile phone and tablet

The Jabra Motion series lets you focus on your conversation, not technology, with intuitive features that adapt to your environment and movement. Connect to all your phones with one headset, and transfer calls between phones as you head out the door. Roam up to 100 m/300 ft and enjoy all-day talk time with exceptional call quality and comfort.

JABRA MOTION™ SERIES	JABRA MOTION™ ¹	JABRA MOTION™ UC	JABRA MOTION™ UC WITH TRAVEL & CHARGE KIT	JABRA MOTION™ OFFICE
Wireless technology	Bluetooth NFC	Bluetooth NFC	Bluetooth NFC	Bluetooth NFC
Connectivity	Mobile phone Tablet	Softphone Mobile phone Tablet	Softphone Mobile phone Tablet	Desk phone Softphone Mobile phone Tablet
Touch screen base				•
USB connection to pc		•	•	•
Storage	Pouch	Pouch	Compact hard box for storage, docking and charging	Office base for docking and charging Pouch

¹ Not available in all countries



A close-up photograph of a man with short blonde hair wearing a black headset with a microphone. He is looking down and to the right, appearing focused. He is wearing a blue and white checkered button-down shirt. The background is slightly blurred, showing another person's profile on the left and office equipment in the distance.

“

You hear a ringtone, see the calling number on the touch screen, answer the call by touching the headset, navigate through the menus on the screen, speak ... Welcome to the age of Jabra”

EDF, Electricité de France

SERIOUS TECHNOLOGY FOR SIMPLE IDEAS ELECTRICITE DE FRANCE

Electricité de France wanted their telephony equipment to reflect the vision they had for their own future. The latest generation of touch screen headsets delivered the highest quality and mobility to their employees. The benefits of intuitive, simple communication were obvious to EDF from the very start.

Read the full story at: JABRA.COM/EDF

CORDED HEADSETS HANDS-FREE. WORRY-FREE

When you're working at a desk, you need a comfortable, well padded and superior call quality solution that suits your environment perfectly. This means your productivity starts from the second you sit down to work.



THE BEST CONTACT CENTER HEADSET JUST GOT BETTER JABRA BIZ™ 2400 II SERIES

The new Jabra BIZ 2400 II now comes with everything you love about the Jabra BIZ 2400 II and more! Better cushioning, better sound, better comfort, better calls! With 3-IN-1 way wearing style and the ability to connect seamlessly between mobile, deskphone and softphone to suit every end user working preference

- Improved superior leatherette ear cushions and headband padding for all day comfort
- Connect to a desk phone or softphone via USB² or QD¹
- Improved microphone quality to ensure absolute clarity from your business worker for a better customer experience
- Comfort means productivity
- Improved speakers in the ear cups to ensure agents fully understand every customer query and conversation - maximizing customer satisfaction at every call.
- Easy integration with existing telephone systems
- Choice of mono or duo speakers and three wearing styles
- 3 year global warranty



The Jabra BIZ 2400 II was developed with one goal in mind: to be the world's best corded contact center headset, delivering both best in class noise cancellation and acoustic shock protection, as well as the industry's only unbreakable 360 swiveling boom and Kevlar-reinforced cord. Available in a variety of wearing styles. TIP: due to the comfort of this headset, the Jabra BIZ 2400 II series is also being worn in office environments and not just in contact centres.



At office desk

Works with:



Desk phone, softphone, Mobile phone and tablet

USB connects directly with your PC²
QD (Quick Disconnect) connects to your desk phone through individual cables.

¹ Variant dependent ² Available from June 2015



The Jabra solution provides us with the level of call quality our customers expect and also has significantly freed up our IT department from spending so much time addressing headset challenges.”

Ronnie Mize, Senior Vice President for Information Technology

FROM INFERIOR TO SUPERIOR CALL QUALITY ETECH GLOBAL SERVICES

Based in Nacogdoches, TX, Etech Global Services provides an array of contact center services in English and Spanish including inbound and outbound customer service and sales, customer win-back programs, web chat, and email services. Through a stringent quality assurance process, the company records 100 percent of all voice and chat interactions while continuously evaluating its agents to ensure an ever-improving customer experience.

Read the full story at: JABRA.COM/ETECH

QUALITY ON THE MOVE JABRA LINK MOBILE



Jabra Link Mobile cords let you use your mobile phone with a professional, corded Quick Disconnect (QD) Jabra headset.

Just plug the cord into your mobile phone and with the professional audio quality and noise canceling technology of a Jabra headset, you can take a call from a busy hotel lobby as if it was a quiet office. The cords are compatible with a wide range of mobile phone and smartphone brands including BlackBerry, HTC, iPhone, Microsoft, Nokia, Samsung, Siemens and Sony Ericsson. Just contact your Jabra Sales Manager if you need help finding the right one.

MAXIMUM VALUE, SOLID FUNCTIONALITY JABRA BIZ™ 1900 SERIES

A cost-efficient headset series designed for contact centers looking for high quality at a low cost

- Connect to a desk phone or softphone via USB or QD¹
- Easy integration with existing telephone systems
- Crystal clear conversations
- Lightweight, sturdy design and professional quality
- Choice of mono or duo speakers



At office desk

Works with:



Desk phone, softphone, Mobile phone and tablet

Designed for the cost-conscious contact center, the Jabra BIZ 1900 series has features usually found in more expensive solutions. Don't compromise – get the quality and value you need from the brand you trust.

USB connects directly with your PC
QD (Quick Disconnect) Connects with PC, mobile and desk phone through individual cables.

¹ Variant dependent

TRAINING YOUR CONTACT CENTER AGENTS IS EASY WITH JABRA

Jabra provides the full solution for training your agents with either the Jabra LINK™ 850 audio processor or the Jabra LINK™ 265 USB Supervisor cable.

See pages 29 and 31 for full details



THE VOICE OF YOUR BRAND JABRA BIZ™ 2300 SERIES

Hard-working, great-looking and designed for easy daily handling in the contact center

- Connect to a desk phone or softphone via USB or QD¹
- Superior call clarity
- Better conversations for the contact center
- Keep your contact center agents happy
- Foam and leatherette ear cushions for added comfort
- The contact center headset that is built to last
- A USB variant with easy in-line call management
- Air Shock Microphone reduces unwanted “pops” for better call quality



At office desk

Works with:



Desk phone, softphone, Mobile phone and tablet

Your contact center agents are your brand ambassadors, so give them the tool to sound as clear as your brand. In Jabra's BIZ 2300 world class sound meets world class durability in an exceptionally comfortable and stylish corded headset – keeping both your agents and your customers happy.

USB connects directly with your PC
QD (Quick Disconnect) connects to your PC, mobile and desk phone through individual cables.

¹ Variant dependent



Jabra has always been at the forefront of headset solutions for contact centers, bearing the essential elements of comfort, excellent sound and durability, and a diverse line of headset designs that would fit various work environments.”

Siva Subramaniam, Country Manager
Transcom Philippines

A TRUSTED PARTNER TRANSCOM, PHILIPPINES

Transcom houses 30,000 customer experience specialists in 70 contact centers across 27 countries and services over 400 international brands in various industry verticals. To be able to deliver its lifeblood of providing outstanding customer experience, Transcom, Philippines needed quality headsets that feature optimum clarity, comfort and durability equipped with maximum noise reduction features. Read the full story at: JABRA.COM/TRANSCOM



MORE THAN HEADSETS, A WORKPLACE **EVOLUTION**

Use your headset where you want. Connect easily to your PC via the USB-based control unit or to your smartphone and tablet via the 3.5mm jack.

FOR BETTER CONCENTRATION, FOR BETTER CONVERSATION **JABRA EVOLVE™**

The Jabra Evolve series is a professional range of headsets designed to improve concentration and conversations. Premium noise cancellation technology gives you peace to work in a noisy, open office; effectively creating a concentration zone around you so you can stay focused. With a variant to suit every user and environment, with a variety of features to suit each worker: be part of the workplace evolution with the Jabra Evolve™.



Around the office



On the go



Softphone, Mobile phone and tablet

Let yourself and not the task decide where you work. The Jabra Evolve 40 and 80 comes with a 3.5 mm jack stick incorporated into the control unit giving you the freedom to connect your corded headset to PC, smartphone or tablet.

		EVOLVE SERIES				
VARIANTS		20	30	40	65	80
Stay focused	Passive noise cancellation	•	•	•	•	•
	Active noise cancellation					•
	Busy light			•	•	•
	Control unit	•	•	•	•	•
Stay flexible	Made for music and voice	•	•	•	•	•
	Discrete boom arm			•	•	•
	Work with all mobile devices			•	•	•
	Wireless and NFC				•	
	Listen in					•
	Call Transfer			•	•	



JABRA EVOLVE 20
MONO AND DUO¹



JABRA EVOLVE 30
MONO AND DUO¹



JABRA EVOLVE 40
MONO AND DUO¹



JABRA EVOLVE 65
MONO AND DUO¹



JABRA EVOLVE 80
MS STEREO

¹Skype for business variants available

JABRA UC VOICE™ SERIES

The Jabra UC Voice are all designed to ensure straightforward and smart integration with your UC softphone solution. For more information visit jabra.com/ucvoice or see comparison tables at the back of this catalogue. P.36,37



At office desk

Works with:



Softphone



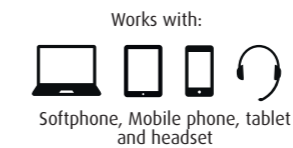
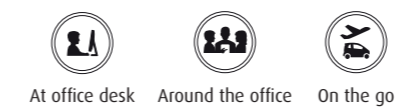
CONFERENCES ANYTIME, ANYWHERE JABRA SPEAK™ SERIES

Winner of iF product design award 2012

A compact, portable USB and Bluetooth capable speakerphone series for conference calls anytime, anywhere via usb connection to your PC or via Bluetooth to your smartphone or tablet¹



- Slim and compact design
- USB plug and play solution
- Bluetooth 4.0 connectivity for smartphone or tablet use when away from your PC¹
- Outstanding sound quality
- Stream music and sound or take voice calls
- Picks up sound from virtually any direction
- User-friendly call controls on the speakerphone
- Certified for Avaya
- Certified by Skype for Business



Increase productivity and stay focused wherever you are with Jabra Speak, a range of portable speakerphones that give you the power to turn any situation into a conference environment. Regardless of your location and your timeline, you can now join and expand your conversations anytime, anywhere.

¹Jabra Speak 510 variant only

SPEAKERPHONE THE FREEDOM TO SPEAK

Don't let a lack of conference rooms stop you joining the conversation – connect with a Jabra speak

Jabra SPEAK SERIES	Jabra SPEAK™ 410	Jabra SPEAK™ 510	Jabra SPEAK™ 510+
Connectivity	Softphone Headset	Softphone Headset Tablet Smartphone	Softphone Headset Tablet Smartphone
USB connection to PC	•	•	•
Wireless Bluetooth connection to tablet and smartphone		•	•
Wireless Bluetooth connection to PC			•
Jabra Link 360 USB adaptor ²			•
Wireless range		Up to 100m/300ft	Up to 100m/300ft
Talk time		Up to 15 hours	Up to 15 hours

²Jabra LINK™ 360

ENJOY CLEAR HANDS-FREE CONVERSATIONS AND SURROUND SOUND MUSIC

JABRA FREEWAY

The in-car Bluetooth® speakerphone featuring virtual surround sound and voice-guided assistance

- In-the-car sound quality with 3 speakers and dual microphones
- Motion sensor technology provides “always on” convenience
- Voice control means driver safety
- Easy integration with your mobile phone
- Easy voice guided pairing – with up to 2 phones simultaneously
- Up to 14 hours talk time and 40 days stand-by



On the go

Works with:



Mobile phone and tablet

The Jabra Freeway speakerphone delivers in-car quality audio performance – so you can keep your eyes on the road and your hands on the wheel. The Freeway turns on when you get in the car and features voice control call screening, turning your car into your private conference room.

FAMILIAR FUNCTIONALITY HANDSETS

Combine the traditional features of a handset with the benefits of a UC softphone solution.

COMPLETE HANDSET FUNCTIONALITY WITH YOUR SOFTPHONE

JABRA DIAL™ 550

A USB plug-and-play headset that seamlessly integrates with all Unified communications platforms

- Easy and intuitive handset for Unified Communications
- Includes a handy flip stand to keep your phone upright for conference calls and to protect your phone when traveling
- True HD Voice/wideband audio performance
- Omni-directional microphone - ideal for easy collaboration set up
- Turns any call into a conference call
- Seamless integration with all leading Unified Communications systems
- Call can be heard when your PC is locked or muted
- USB connection allows for easy charging via your PC when out and about



At office desk

Works with:



Softphone

The Jabra DIAL 550 delivers all the convenience of a handset to your favorite softphone application with a simple plug-and-play USB connector. Enable conference calls quickly and easily with the touch of a button and enhance your collaboration capabilities. Instantly take advantage of all softphone functionality with the handset convenience you desire.



SIMPLY SEAMLESS USB ENABLERS

Get increased user friendliness with your UC solution.

JABRA LINK™ 180

Switch between desk and softphone on a single headset

- Ideal for transitioning from desk phone telephony to unified communications
- Manual switch for simple, hassle-free operation
- Cost-effective option for blended telephony environments
- Enables use of Jabra QD headsets with PC-based softphones



JABRA LINK™ 230

Connect your corded QD headset to a softphone

- Enhanced sound and noise reduction experience
- Plug-and-play USB adaptor
- Works with all Jabra corded QD headsets
- Noise at Work compliant



JABRA LINK™ 260

Connect your corded QD headset to a softphone

- Inline call controls: answer/end calls, adjust volume and mute the microphone
- Noise at Work compliant
- Programmable soft buttons for individual preferences
- Works with all Jabra corded QD headsets



JABRA LINK™ 265

Join the conversation or stay muted when training agents

- USB Y-training cable connects to any two Jabra QD headsets
- Supervisor function allows supervisor to stay muted or join the conversation
- Inline call controls; answer/end calls, adjust volume and mute the microphone
- Programmable soft buttons for individual preferences
- Noise at Work compliant



JABRA LINK™ 280

Connect your corded QD headset to a softphone and mobile devices

- Inline call controls: answer/end calls, adjust volume and mute the microphone
- Noise at Work compliant
- Programmable soft buttons for individual preferences
- Connects to Bluetooth enabled devices such as mobile phones
- Works with all Jabra corded QD headsets



JABRA LINK™ 360

Plug-and-play Bluetooth mini USB adapter for PC

- Plug-and-play Bluetooth mini USB adapter for PC
- Enables HD Voice/wideband sound and music streaming/A2DP¹
- Wireless range of up to 100m/300ft (Class 1 Bluetooth device)
- Wireless range of up to 10m/33ft (Class 2 Bluetooth device)

¹ Device dependent



LEAVE THE DESK BEHIND REMOTE CALL CONTROL

Enjoy wireless freedom and remote call control from virtually any desk phone using an Electronic Hook Switch (EHS) cord. Answer or end calls, mute the microphone and adjust volume when you're away from the desk.

JABRA LINK™ 14201

Get remote call control on your wireless headset

- For desk phones providing EHS functionality
- Call control from your wireless headset up to 150m/450ft from your desk
- Answer or end calls, adjust the volume and mute your call from the headset
- Plug-and-play solution; no mechanical handset-lifter needed

Find your device specific variant at JABRA.COM/REMOTECALLCONTROL



JABRA GN1000

A mechanical handset lifter enabling remote call control with virtually any desk phone

- For desk phones not providing EHS functionality
- Wireless call control from your wireless headset up to 150m/450ft from your desk
- Answer/end calls, adjust the volume and mute your call from the headset



AMPLIFY YOUR AUDIO AUDIO PROCESSORS

A range of audio processors that enhance audio quality and enable easy call management with a corded headset.

JABRA LINK™ 850

Digital audio processor packed full of functionality

- Works with traditional desk phones and PC
- Improves usability and adds safety to your headset
- Supervisor port for easy assistance and training purposes
- Easy connectivity and power through USB
- Compliant with Noise at Work



JABRA GN8210

Digital audio processor delivering great sound quality

- Works with virtually any desk phone
- Unsurpassed digital protection against sudden volume peaks
- Automatically keeps incoming volume at user defined level
- Works with all professional corded Jabra QD headsets
- Compliant with Noise at work and AUS (TT4)



JABRA GN1200 SERIES

Connect your desk phone to any Jabra QD headset

- Works with most desk phones
- Connects to all Jabra corded QD headsets
- Microphone amplification to boost transmit levels
- Compliant with Noise at Work¹
- Simple slide adjustment for easy setup
- Choice of straight or coiled cord



¹ Available variants: GN1200 (fits most needs), GN1210 (Carbon based), GN1216 (Avaya) and GN1221 (Noise at Work)



THE CHOICE IS YOURS COMPARE JABRA PRODUCTS

Use this chart to discover the differences between products and find the perfect solution for your needs.

This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all the details on any specific requirements you might have please contact your sales representative.

- YES
- Optional
- V Variant dependent

	Corded headsets													Speakerphones				
	Jabra BIZ 2400 QD II	Jabra BIZ 2400 USB II	Jabra BIZ 2300 QD	Jabra BIZ 2300 USB	Jabra BIZ 1900 QD	Jabra BIZ 1900 USB	Jabra UC VOICE 750	Jabra UC VOICE 550	Jabra UC VOICE 250	Jabra UC VOICE 150	Jabra Evolve 20, 30	Jabra Evolve 40	Jabra Evolve 80	Jabra DIAL 550 handset	Jabra SPEAK 510+	Jabra SPEAK 510	Jabra SPEAK 410	Jabra FREEWAY
Connectivity																		
Desk phone ²	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Softphone ²	○	●	○	●	○	●	●	●	●	●	●	●	●	●	●	●	●	●
Bluetooth® (Mobile phone and tablet ²)	○	V	○	○								●	●	●	●	●	●	●
Multi device connectivity/Multiuse ³	V																	
UC Plug & Play	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
3.5mm Jack (mobile phone and tablet)												●	●					
Recommended for																		
At office desk	●	●	●	●	●	●	●	●	●	●	●	●	●	●				●
Around the office														●	●	●	●	
On the go												●	●		●	●	●	●
Work environment																		
High noise	●	●	●	●	●	●	●	●	●	●	●	●	●					
Average noise	●	●	●	●	●	●	●	●	●	●	●	●	●					
Low noise	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Audio																		
HD Voice / Wideband audio	●	●	●	●		●	●	●	●	●	●	●	●					
Hi-fi stereo sound	●	●	●								●	●	●					
Hi-fi audio streaming (A2DP)	V																	
Noise Cancellation																		
Noise canceling microphone	V	●	●	●	●	●	●	●	●	●	●	●	●					●
Ultra noise canceling microphone	V										●							
Omni-directional microphone														●	●	●	●	
Other noise reducing microphone							●											
Hearing Protection																		
Jabra SafeTone™ (Noise at Work ⁴)	●	●																
Jabra PeakStop™	●	●	●	●	●	●	●	●	●	●	●	●	●					
ACIF G616 guidelines (AUZ/NZ)	●	●																

This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all the details on any specific requirements you might have please contact your sales representative.

- YES
- Optional
- V Variant dependent

	Corded headsets													Speakerphones				
	Jabra BIZ 2400 QD II	Jabra BIZ 2400 USB II	Jabra BIZ 2300 QD	Jabra BIZ 2300 USB	Jabra BIZ 1900 QD	Jabra BIZ 1900 USB	Jabra UC VOICE 750	Jabra UC VOICE 550	Jabra UC VOICE 250	Jabra UC VOICE 150	Jabra Evolve 20, 30	Jabra Evolve 40	Jabra Evolve 80	Jabra DIAL 550 handset	Jabra SPEAK 510+	Jabra SPEAK 510	Jabra SPEAK 410	Jabra FREEWAY
Speakers																		
Mono (sound in one ear)	●	●	●	●	●	●	●	●	●	●	●	●	●					
Duo (sound in both ears)	●	●	●	●	●	●	●	●	●	●	●	●	●					
Flex boom arm	●	●	●	●	●	●					●	●	●					
Wearing styles																		
Headband	●	●	●	●	●	●	●	●	●	●	●	●	●					
Earhook	V	V							●									
Neckband	V	V																
Wireless range																		
10m/33ft wireless range		V																●
100m/300ft wireless range															●	●		
Wireless technology																		
Bluetooth		V													●	●	●	●
Other																		
Wireless secure calls via encrypted signal	V														●	●	●	●
Talk time up to, hours															15	15	14	
Available in variant optimized for Microsoft®	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●
Online headset and software updates (PC)	●	●			●	●	●	●	●	●	●	●	●	●	●	●	●	●
Online software updates (Mac)	●	●			●	●									●	●	●	●
Jabra Direct	●	●			●	●	●	●	●	●	●	●	●		●	●	●	●
Jabra Suite for Mac	●	●			●	●	●	●	●	●	●	●	●		●	●	●	●
Jabra Xpress	●	●			●	●	●	●	●	●	●	●	●		●	●	●	●
Active Noise Cancelling (ANC)															●			
Busy Light												●	●					

¹ Variant dependent

² All QD headsets require a connection cable (For Softphone: Jabra Link 180, Jabra Link 230, Jabra Link 260, Jabra Link 265, Jabra Link 280. For mobile phone/Tablet: Jabra Link Mobile specific cable. For Deskphone: Individual cables or Jabra GN1200), though marked with "●"

³ Connects up to two devices at the same time

⁴ Noise at Work compliance with EU Noise at Work Directive (Directive 2003/10/EC) and leading US recommendations

This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all the details on any specific requirements you might have please contact your sales representative.

- YES
- Optional
- V Variant dependent

	Wireless headsets															
	Jabra PRO 9470	Jabra PRO 9465	Jabra PRO 9460 Duo	Jabra PRO 9460	Jabra PRO 9450	Jabra PRO 9450 Flex	Jabra PRO 9450 Duo	Jabra GN9120 Series	Jabra PRO 935	Jabra PRO 930	Jabra PRO 925	Jabra PRO 920	Jabra MOTION UC	Jabra MOTION OFFICE	Jabra STEALTH UC	Jabra EVOLVE 65
Connectivity																
Desk phone ²	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Softphone	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Bluetooth® (Mobile phone and tablet ready)	●	●							●	●			●	●	●	●
Multi device connectivity/Multiuse ³	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
UC Plug & Play	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Recommended for																
At office desk	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Around the office	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
On the go													●	●	●	●
Work environment																
High noise		●	●				●	●								
Average noise	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Low noise	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Audio																
HD Voice / Wideband audio	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Hi-fi stereo sound																●
Hi-fi audio streaming (A2DP)													●	●	●	●
Noise Cancellation																
Noise Blackout™ (2 microphones)	●												●	●	●	●
Noise canceling microphone	●	●	●	●	●	●	●	●	●	●	●	●				
Wind noise protection													●	●	●	●
Intelligent volume control													●	●	●	●



This is only a selection of the Jabra range and only a snapshot of the features and technology included. For all the details on any specific requirements you might have please contact your sales representative.

- YES
- Optional
- V Variant dependent

	Wireless headsets															
	Jabra PRO 9470	Jabra PRO 9465	Jabra PRO 9460 Duo	Jabra PRO 9460	Jabra PRO 9450	Jabra PRO 9450 Flex	Jabra PRO 9450 Duo	Jabra GN9120 Series	Jabra PRO 935	Jabra PRO 930	Jabra PRO 925	Jabra PRO 920	Jabra MOTION UC	Jabra MOTION OFFICE	Jabra STEALTH UC	Jabra EVOLVE 65
Hearing Protection																
Jabra SafeTone™ (Noise at Work ⁴)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Jabra PeakStop™	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
ACIF G616 guidelines (AUZ/NZ)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Speakers																
Mono (sound in one ear)	●			●	●	●		●	●	●	●	●	●	●	●	●
Duo (sound in both ears)		●	●				●	●								●
Midi boom arm	●				●											
Flex boom arm		●	●	●		●	●									●
Wearing styles																
Headband	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Earhook	●			●	●	●			○	○	○	○	●	●	●	●
In ear																
Neckband	●			○	○	○			○	○	○	○				
Wireless range																
30m/98ft wireless range																●
100m/300ft wireless range (Bluetooth®)									●		●		●	●	●	●
120m/325ft wireless range										●		●				
150m/450ft wireless range (DECT)	●	●	●	●	●	●	●	●								
Wireless technology																
DECT	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Bluetooth®	●	●							●		●		●	●	●	●
Other																
NFC - tap to connect devices									●		●		●	●	●	●
Wireless secure calls via encrypted signal	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Talk time up to, hours	9	10	10	10	10	10	10	12	12	8	12	8	8	7	6	10
Available in variant optimized for Microsoft®	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Remote Call Control (EHS) for desk phones	●	●	●	●	●	●	●	●					●	●		
Supervisor function	●	●	●	●	●	●	●			●		●				
Jabra Connect (App for iPhone & Android)													●	●	●	
Online headset and software updates (PC)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Online software updates (Mac)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Jabra Direct (for Windows)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Jabra Suite for Mac (for OSX)	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Jabra Xpress	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Busy Light													●	●	●	●

¹ Variant dependent

² All QD headsets require a connection cable (Jabra Link 180, Jabra Link 220 or Jabra Link 280), though marked with "●"

³ Connects up to two devices at the same time

⁴ Noise at Work compliance with EU Noise at Work Directive (Directive 2003/10/EC) and leading US recommendations



Jabra®

The information contained in this guide is based on the best efforts of Jabra to include all necessary, available and appropriate information at the time of its creation. Any advice contained in this guide is of a general nature only and should be independently verified before purchase or other action. Jabra is not responsible for any claims arising from errors or out-of-date information contained within this guide. The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Jabra is under license. (Design and specifications subject to change without notice)